

In the name of Allah, the Most Gracious, the Most Merciful

Ref: D.A.A/ M.Q/ Decrees/ 14/04/02

Date: 09/04/2014

His Excellency / Faisal Ahmed Nasser Al Nuaimi, Respected

Director General – Ajman Tourism Development Department

Peace, mercy, and blessings of Allah be upon you.

Furthermore,

Subject: Emiri Decree No. (4) of 2014

**Regarding the Issuance of the Regulation on Violations and Fines
Applied by the Ajman Tourism Development Department**

We enclose for Your Excellency an original copy of Emiri Decree No. (4) of 2014, "Regarding the Issuance of the Regulation on Violations and Fines Applied by the Ajman Tourism Development Department," issued by His Highness the Crown Prince of the Emirate (may Allah protect him) on 01/04/2014, for your kind perusal and to be filed within your esteemed department's records, and then to instruct your relevant employees to publish and circulate the decree to all hotel and tourism establishments to which its provisions apply.

Please accept our utmost respect.

Abbas Al-Nil

Legal Advisor to His Highness the Ruler of Ajman

In the name of Allah, the Most Gracious, the Most Merciful

Emiri Decree No. (4) of 2014

**Regarding the Issuance of the Regulation on Violations and
Fines Applied by the
Ajman Tourism Development Department**

**We, Ammar bin Humaid Al Nuaimi, Crown Prince of Ajman, Chairman
of the Executive Council:**

Having reviewed Emiri Decree No. (8) of 2011 concerning the organization
of issuing local legislation in the Emirate of Ajman;

And Emiri Decree No. (11) of 2011 issuing the Financial Law of the
Government of Ajman and its executive regulations;

And Emiri Decree No. (3) of 2012 concerning the establishment of the
Ajman Tourism Development Department, and Emiri Decree No. (2) of
2013 concerning the regulation of hotel and tourism activities and
establishments in the Emirate of Ajman, as amended by Decree No. (5) of
2014;

And based on the recommendations submitted to us by the Chairman of
the Ajman Tourism Development Department regarding the establishment
of a regulation specifying the acts and incidents that constitute a violation
of the provisions of Emiri Decree No. (2) of 2013, mentioned above, and the
resulting fines, accompanied by the approval of the Department of Finance
in the Emirate;

And in exercising the powers vested in us under Article (24) of Emiri Decree
No. (11) of 2011, mentioned above;

And for the public interest;

Have decided to issue the following Emiri Decree:

Article (1)

Name of the Decree and its Entry into Force

This Decree shall be named "Emiri Decree No. (4) of 2014, Regarding the Issuance of the Regulation on Violations and Fines Applied by the Ajman Tourism Development Department," and it shall come into force as of the first day of April 2014.

Article (2)

Recording Violations and Imposing and Collecting Fines

The Ajman Tourism Development Department is competent to record and prove the violations specifically listed in the regulation attached to this Emiri Decree. It is entrusted with imposing the prescribed fine for each violation and collecting the amounts of these fines for the benefit of the Department's public treasury.

Article (3)

Repeal of Previous Legislation

Any text or provision contained in any previous legislation that contradicts or conflicts with the provisions of this Emiri Decree is hereby repealed.

Article (4)

Publication of the Emiri Decree

This Emiri Decree shall be published in the Official Gazette of the Emirate and circulated to all concerned authorities to act upon it, each within its jurisdiction.

Issued by us with our signature thereon at our office in the Emiri Diwan in Ajman on this day, Tuesday, the first of Jumada al-Akhirah, 1435 AH, corresponding to the first of April, 2014 AD.

Ammar bin Humaid Al Nuaimi

Crown Prince of the Emirate of Ajman

Chairman of the Executive Council

Regulation of Violations and Fines Applied by the Tourism Development Department

| No. | Violation | Fine | Statement |
|---|--|--|--|
| First: Licensing and Permit Violations | | | |
| (A) Hotel Establishments | | | |
| 1 | Operating a hotel establishment for the first time or in a new location without a license or classification. | First offense 50,000 Second offense 100,000 Third offense 100,000 | <ul style="list-style-type: none"> The second offense occurs after one month from the date of the first offense, and the third offense occurs after two weeks from the date of the second offense. |
| 2 | Opening more than one hotel establishment under a single hotel establishment license. | First offense 60,000 Second offense 120,000 Third offense 150,000 | <ul style="list-style-type: none"> In addition to the fine for the third offense, the matter must be presented to the Department Chairman to take appropriate action. |
| 3 | Operating a hotel establishment or part of it, or one of its facilities after the Department has issued an order for its closure, without obtaining prior permission from the Department to reopen and operate it. | First offense 30,000 Second offense 50,000 Third offense 90,000 Fourth | The second offense occurs after one month from the date of the first offense, the third offense occurs after two weeks from the date of the second offense, and the fourth offense occurs after two weeks from the date of the third offense. In addition to the fine for the fourth offense, the matter must be |

| No. | Violation | Fine | Statement |
|-----|---|--|--|
| | | offense 100,000 | presented to the Department Chairman to take appropriate action. |
| 4 | Non-compliance with the hotel activities authorized in the hotel establishment's license. | First offense: Written warning Second offense 3,000 Third offense 5,000 Fourth offense 5,000 | |
| 5 | Failure of the hotel establishment to notify the Department in writing of the date for receiving guests 30 days before commencing the hotel establishment's business for the first time or in a new location. | Upon discovery of the violation 5,000 | |
| 6 | Failure to provide food and beverage menus for all items in Arabic and another foreign language, with prices in Dirhams. | First offense: Warning Second offense 2,000 Third offense 4,000 | |

| No. | Violation | Fine | Statement |
|-----|--|---|--|
| | | Fourth offense 6,000 | |
| 7 | Organizing an entertainment event inside a hotel establishment without a permit. | First offense 5,000 Second offense 10,000 Third offense 15,000 Fourth offense 20,000 | <ul style="list-style-type: none"> • The fines for violations from No. 7 to 15 apply to violations of the conditions of entertainment event permits issued by the Department to hotel establishments only. • A violation is considered repeated after two weeks from the date of the previous offense. • The same fine for the fourth offense will continue to be imposed monthly until the violation is rectified for violations No. 7, 8, 9, 10, and 12. • The same fine for the third offense will continue to be imposed monthly until the violation is rectified for violations No. 13, 14, and 15. • Upon committing the fourth offense, in addition to applying the prescribed fine, the matter must be presented to the Department Chairman to take appropriate action. |
| 8 | Setting up a tent within the boundaries of the hotel establishment without a permit from the Department. | First offense 5,000 Second offense 10,000 Third offense 10,000 Fourth offense 10,000 | |
| 9 | Violating the conditions of the permit for an entertainment facility within the boundaries of the hotel establishment. | First offense 5,000 Second offense 10,000 Third offense | |

| No. | Violation | Fine | Statement |
|-----|---|--|-----------|
| | | 15,000 Fourth offense 20,000 | |
| 10 | Adding an entertainment facility in a hotel establishment without a license/permit. | First offense 10,000 Second offense 20,000 Third offense 20,000 Fourth offense 20,000 | |
| 11 | Failure of the hotel establishment to present the entertainment event permits to the competent Department employees upon request. | Upon discovery of the violation 1,000 | |
| 12 | Allowing an entertainment band or some of its members to work without a permit inside a hotel establishment. | First offense 5,000 Second offense 10,000 Third offense 15,000 Fourth | |

| No. | Violation | Fine | Statement |
|-----|--|--|-----------|
| | | offense 20,000 | |
| 13 | Allowing a DJ to work inside a hotel establishment without a permit or with an expired permit. | First offense 5,000 Second offense 10,000 Third offense 15,000 | |
| 14 | Failure to renew the permit for the artistic band working in the hotel establishment. | First offense 5,000 Second offense 10,000 Third offense 15,000 | |
| 15 | Non-compliance with the permitted times for presenting entertainment events. | First offense 10,000 Second offense 20,000 Third offense 20,000 | |
| 16 | Absence of a sign bearing the name of the hotel establishment. | First offense: Written warning Second | |

| No. | Violation | Fine | Statement |
|-----------------------------------|--|---|---|
| | | offense 1,000 Third offense 1,000 Fourth offense 1,000 | |
| (B) Tourism Establishments | | | |
| 17 | Practicing a tourism activity or operating a tourism establishment for the first time or in a new location without an initial license or classification from the Department. | First offense 5,000 Second offense 20,000 Third offense 30,000 | <ul style="list-style-type: none"> • The violation is considered repeated after two weeks from the date of the previous offense. • Upon committing the third offense, in addition to the prescribed fine, the matter must be presented to the Department Chairman to take appropriate action. |
| 18 | Non-compliance with the tourism activity authorized in the initial license. | First offense: Warning Second offense 4,000 Third offense 6,000 Fourth offense 8,000 | <ul style="list-style-type: none"> • The violation is considered repeated after two weeks from the date of the previous offense. • Upon committing the fourth offense, in addition to applying the prescribed fine, the matter must be presented to the Department Chairman to take appropriate action. |
| 19 | Non-compliance with the regulations and instructions for | First offense: Warning | |

| No. | Violation | Fine | Statement |
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| | tourism establishments and their amendments. | Second offense 4,000 Third offense 6,000 Fourth offense 10,000 | |
| 20 | Absence of a sign bearing the name of the tourism establishment. | First offense: Written warning Second offense 1,000 Third offense 1,000 Fourth offense 1,000 | |
| 21 | Opening a branch of a tourism establishment without an initial license or classification from the Department. | First offense: Written warning Second offense 7,000 Third offense 10,000 Fourth offense 15,000 | |

| No. | Violation | Fine | Statement |
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| Second: Violations of Non-Cooperation with Department Employees (Applicable to all hotel and tourism establishments) | | | |
| 22 | Failure to present the license, initial license, or classification certificate to the competent Department employees. | First offense: Written warning Second offense 200 Third offense 200 Fourth offense 200 | <ul style="list-style-type: none"> The violation is considered repeated after one week from the date of the previous offense. If the violation continues after the date of the fourth offense, a fine of 1,000 Dirhams per month will be applied until the violation is finally rectified. |
| 23 | Failure to renew the license, initial license, or classification for more than one month after its expiry, as the case may be. | First offense: Written warning Second offense 500 Third offense 1,000 Fourth offense 1,000 | <ul style="list-style-type: none"> The first offense occurs thirty days after the expiry date of the license or classification, as the case may be. The violation is considered repeated after two weeks from the date of the previous offense. Upon committing the fourth offense, in addition to the prescribed fine, the matter must be presented to the Department Chairman to take appropriate action. |
| 24 | Changing the location of the hotel or tourism establishment without the Department's approval. | Upon discovery of the violation 3,000 | <ul style="list-style-type: none"> In addition to the fine, the matter must be presented to the Department Chairman to take appropriate action. |
| 25 | Making any modifications to the concerned | Upon violation 3,000 | <ul style="list-style-type: none"> If the Department orders the removal of the said modifications, a fine of 4,000 |

| No. | Violation | Fine | Statement |
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| | establishment or its activity that conflict with the classification systems. | | Dirhams will be applied for each month the violation continues after the date of the Department's order for its removal. |
| 26 | Advertising the rental/ sale of the establishment's license without prior permission from the Department. | First offense: Written warning Second offense 2,000 Third offense 4,000 | <ul style="list-style-type: none"> If the advertisement is repeated after the second offense, the fine for the third offense will be applied. The matter must be presented to the Department Chairman to take appropriate action, including canceling the concerned license. |
| 27 | Breach by the establishment of undertakings issued by it at the time of licensing, including undertakings to fulfill a licensing condition within a specified period. | First offense 1,000 Second offense 2,000 Third offense 3,000 | <ul style="list-style-type: none"> The violation is considered repeated immediately after the expiry of the period specified in the undertaking. After the third offense, the prescribed fine will continue to be imposed monthly until the concerned undertakings are fulfilled. |
| 28 | The management of the concerned establishment preventing a Department employee from performing their work. | Upon occurrence of the violation 5,000 | <ul style="list-style-type: none"> If the violation is repeated for the second time, a fine of 5,000 Dirhams will be applied, and the matter must be presented to the Department Chairman to take appropriate action. |
| 29 | Non-compliance with the deadline for providing the | First offense: Written | <ul style="list-style-type: none"> The violation is considered repeated after two weeks from the date of the previous |

| No. | Violation | Fine | Statement |
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| | Department with the required data. | warning Second offense 1,000 Third offense 1,000 | offense. After the third offense, in addition to the prescribed fine, the matter must be presented to the Department Chairman to take appropriate action. |
| 30 | Failure to submit monthly statistical data or any other data on time. | First offense: Written warning Second offense 3,000 Third offense 3,000 | |
| 31 | Failure to respond to the Department's inquiries regarding complaints filed against the establishment within seven official working days. | First offense: Written warning Second offense 1,000 Third offense 1,000 | |
| Third: Violations of Non-Compliance with Conditions, Standards, and General Appearance (Applicable to all hotel and tourism establishments) | | | |
| 32 | Non-compliance with the basic classification standards. | First offense: Written warning | • The violation is considered repeated after one week from the date of the previous offense for violations No. 32 |

| No. | Violation | Fine | Statement |
|-----|---|--|--|
| | | Second offense 500 Third offense 1,000 Fourth offense 2,000 | to 35, and after two weeks for violations No. 36 to 40. • In case of recurrence after the fourth offense, the fine for the fourth offense will continue to be imposed monthly until the violation is rectified. |
| 33 | Non-compliance with the sub-classification standards. | First offense: Written warning Second offense 5,000 Third offense 8,000 Fourth offense 10,000 | • The matter may also be presented to the Department Chairman for any violation after the fourth offense to take appropriate action. |
| 34 | Failure to place the classification plaque in a prominent place in the establishment and maintain it. | First offense: Written warning Second offense 2,000 Third offense 4,000 Fourth offense 6,000 | |

| No. | Violation | Fine | Statement |
|-----|--|---|-----------|
| 35 | Failure to display the classification certificate in a prominent place in the establishment. | First offense: Written warning Second offense 2,000 Third offense 4,000 Fourth offense 6,000 | |
| 36 | The trade name on the sign does not match the name on the license, or failure to write the name 50% in Arabic. | First offense: Written warning Second offense 1,000 Third offense 2,000 Fourth offense 2,000 | |
| 37 | Neglecting the general appearance of the establishment. | First offense 1,000 Second offense 2,000 Third offense 3,000 | |

| No. | Violation | Fine | Statement |
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| | | Fourth offense 4,000 | |
| 38 | Failure to maintain the sign, or the presence of any defect or damage to it. | First offense: Written warning Second offense 1,000 Third offense 2,000 Fourth offense 2,000 | |
| 39 | Presence of a linguistic error in internal or external advertising signs. | First offense: Written warning Second offense 1,000 Third offense 2,000 Fourth offense 2,000 | |
| 40 | Lack of adequate safety conditions for the sign. | First offense: Written warning Second offense | |

| No. | Violation | Fine | Statement |
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| | | 2,000 Third offense 4,000 Fourth offense 6,000 | |
| 41 | Imposing restrictions on membership or entry to entertainment facilities based on color, race, profession, gender, etc. | First offense 5,000 Second offense 10,000 Third offense 15,000 Fourth offense 20,000 | |
| Fourth: Public Morality Violations during Entertainment Events within Hotel Establishments | | | |
| 42 | Breach of public morality by the artistic troupe or one of its members. | First offense 10,000 Second offense 20,000 Third offense 20,000 Fourth offense 20,000 | <ul style="list-style-type: none">• The violation is considered repeated if it occurs on any day subsequent to its first commission or after the previous offense, as the case may be.• After committing the fourth offense, in addition to the prescribed fine, the matter must be presented to the Department Chairman to take appropriate action.• In the case of either violation 44 or 45, in addition |

| No. | Violation | Fine | Statement |
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| 43 | Allowing a minor to enter bars or nightclubs intended for adults. | First offense 5,000 Second offense 10,000 Third offense 10,000 Fourth offense 10,000 | to the prescribed penalty, the police must be notified of the violation. |
| 44 | Allowing male customers to dance with the singer/dancer. | First offense 10,000 Second offense 20,000 Third offense 20,000 | |
| 45 | Insult to the Islamic faith by the artistic troupe or one of its members. | First offense 30,000 Second offense 40,000 Third offense 50,000 | |
| 46 | Allowing individuals wearing the national dress of GCC citizens to enter or dance in | First offense 10,000 Second | |

| No. | Violation | Fine | Statement |
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| | nightclubs or disco halls. | offense 20,000 Third offense 20,000 | |
| 47 | Allowing customers to offer money, drinks, or flowers to the singer/ dancer (including males). | First offense 5,000 Second offense 10,000 Third offense 20,000 | |
| 48 | Allowing any member of the artistic troupe to sit with customers. | First offense 10,000 Second offense 10,000 Third offense 15,000 | |
| 49 | Failure to display a list of prohibited acts during the entertainment event in a prominent place in the hall. | First offense 10,000 Second offense 20,000 Third offense 30,000 Fourth | |

| No. | Violation | Fine | Statement |
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| | | offense 40,000 | |
| Fifth: Administrative or Functional Violations within the Hotel or Tourism Establishment | | | |
| 50 | Manipulating the prices of entry tickets for the authorized event. | First offense 10,000 Second offense 20,000 Third offense 20,000 | <ul style="list-style-type: none"> The violation is considered repeated on any day it occurs after the date of the previous offense during the continuation of the same authorized event. |
| 51 | Collecting money for entry to events without tickets. | First offense 10,000 Second offense 20,000 Third offense 20,000 | |
| 52 | Submitting any forged or incorrect data or documents to the Department. | First offense 10,000 Second offense 30,000 Third offense 30,000 | |
| 53 | Failure of the hotel or tourism establishment to maintain regular | Upon discovery of the | The same fine will continue to be imposed monthly until the violation is rectified. |

| No. | Violation | Fine | Statement |
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| | books and records of its business. | violation 3,000 | |
| 54 | Failure to notify the Department in writing of the name of the new manager of the concerned establishment or of any change in its licensing data. | Upon discovery of the violation 500 | The same fine will continue to be imposed weekly until the violation is rectified. |
| 55 | Failure to fill vacancies in leadership positions for a period exceeding 45 days. | Upon discovery of the violation 1,000 | The same fine will continue to be imposed every two weeks until the violation is rectified. |
| 56 | Failure to have the final accounts of the concerned establishment certified by a licensed auditor four months after the end of the establishment's fiscal year. | Upon discovery of the violation 10,000 | The same fine will continue to be imposed month after month until the violation is rectified. |