

**Emiri Decision No. (14) of 2021**  
**Regarding Fees and Commissions of Service Centers**

We, Ammar bin Humaid Al Nuaimi, Crown Prince of the Emirate of Ajman

- Having reviewed the Financial Law of the Government of Ajman issued by Emiri Decree No. (11) of 2011, and its executive regulations,
- And Emiri Decree No. (15) of 2012 concerning the Department of Finance in Ajman, and its amendments,
- And Emiri Decree No. (2) of 2018 concerning the Legislation Committee in the Emirate of Ajman,
- And Emiri Decree No. (1) of 2019 concerning Fees, Taxes, and Fines in the Emirate of Ajman

And based on the approval of the Legislation Committee

We have issued the following decision:

**Article (1)**

**Definitions**

The following words and phrases, wherever they appear in this Decision, shall have the meanings assigned to each of them, unless the context requires otherwise:

**The State:** The United Arab Emirates

**The Emirate:** The Emirate of Ajman

**Department of Finance:** The Department of Finance in Ajman.

**The Chairman:** The Chairman of the Department of Finance.

**The Departments:** Government entities whose budgets are included in the annual general budget of the Government.

**Financial Dues:** Taxes, fees, and fines, and does not include the amount of prices collected by service centers.

**Fee:** A financial resource collected by the Departments in return for public services they exclusively provide to individuals, companies, institutions, and other entities.

**Commission:** The collection commission charged by the service provider in accordance with the provisions of the agreement concluded between it and the Department of Finance.

**Price:** A financial resource collected by the government entity in return for goods and services it provides to individuals, companies, institutions, and other entities on a commercial and competitive basis.

**Service Centers:** Service centers belonging to the Departments.

**Service Provider Centers:** Service centers not belonging to the Departments.

**Payment Channels:** The outlets through which financial dues are paid to the Departments, including service centers, digital channels, and service provider centers.

**Payment Methods:** The means through which financial dues are paid to the Departments, including credit cards, Ajman Wallet (AJMAN WALLET), direct debit from a bank account, e-Dirham, bank transfers, checks, cash payment, and any other approved means.

**Digital Channels:** Digital service delivery channels, including websites, smart applications, self-service kiosks, and ATMs.

## **Article (2)**

### **Service Center Fee**

The service center shall collect a fee of (10) dirhams for each transaction it completes where the financial dues amount to (100) dirhams or more, and the proceeds of that fee shall go to the Department providing the service.

## **Article (3)**

### **Collection Commission for Service Provider Centers**

The service provider center shall collect a commission for each transaction it completes in accordance with the conditions, regulations, and commission specified by the Chairman.

## **Article (4)**

### **Repeals**

Any text or provision contained in any other decision that contradicts the provisions of this Decision is hereby repealed.

## **Article (5)**

### **Entry into Force and Publication**

This Decision shall come into force as of 15/08/2021, and shall be published in the Official Gazette.

Issued by us on this day, Thursday, the 19th of Dhul-Hijjah 1442 AH, corresponding to the 29th of July 2021 AD.

**Ammar bin Humaid Al Nuaimi**

**Crown Prince of the Emirate of Ajman**